

## Installation of Power Plug

Insert the appropriate power plug into the power receptacle on the back of the chime. Push up on the plug-release tab to release the plug from the receptacle.



## 2 Initialization

## Step 1: Download and Log in to the app

Oconnect your mobile phone to Wi-Fi, and then scan the QR code below to download and install the app.



2 Launch the app and create an account for the first-time use.

## Step 2: Add the Device

- Tap "+" at the upper-right conner on the Home page and tap SN/Scan.
   Scan QR code on the device or the packaging box to obtain the serial number, or manually enter the serial number into the app.
- Power on the chime, tap the reset button to enable the Wi-Fi hotspot. The voice prompts "Wi-Fi hotspot is enabled" and the indicator light flashes green.



- Ocnnect your mobile phone with hotspot. Hotspot Wi-Fi name should be Doorbell-xxx...xxx.
- Go back to the app, and then set a password for your chime.
- Follow the app guide to connect your chime.





## Step 3: Link the Chime to the Video Doorbell

- . Make sure that you have added the video doorbell to the app.
- The chime can be bound to multiple video doorbells at the same time.
- On the app Home interface, select the video doorbell, and then tap Device Details.
- 2 Tap Chime Link. The app displayes the wireless chime list.
- 3 Select the chime on the list, and then tap Save to add it.

## 3 Troubleshooting

## Q: How do I restore factory settings?

Press and hold the reset button for about 10 seconds. The red light illuminates then turns off and the voice prompts "Device is undergoing hard reset".

## Q: The device does not work as expected?

Restore default settings of the device, and then configure the device again.

#### ► Q: How do I enter the wireless configuration mode?

Press the reset button, the indicator light flashes green, and the voice prompts "Wi-Fi hotspot is enabled".

## Q: The device is not online?

Check the LED indicator light. If it is flashing red, the device is failed to connect to the network. Make sure that the wireless router can connect to the network. If the network connection is successful, try to connect the device to network again.

#### ▶ Q: Connection is taking a long time?

- If your smartphone takes too long to connect to the device after its hotspot is enabled, the device enters into overtime mode.
- b. The device starts configuration prior to the app prompting "Waiting to connect to the network".

## U4 Important Safeguards and Warnings

This chapter describes the proper handling of the device, hazard prevention, and prevention of property damage.

Read these contents carefully before using the device, comply with them when using, and keep it well for future reference.

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If your Wi-Fi network signal is weak during the setup process, please move your router closer to your chime or add a Wi-Fi extender. Note that cordless products may affect the Wi-Fi signal.

#### **Operation Requirements**

- Do not place or install the device in a place exposed to sunlight or near a heat source.
- . Keep the device away from dampness, dust, or oot.
- Keep the device installed horizontally on a stable surface to prevent it from falling.
- Do not drop or splash liquid onto the device. Do not place a liquied-filled object on the device to prevent liquid from flowing into the device.
- Install the device in a well-ventilated place and do not block the ventilation of the device.
- . Operate the device within the rated range of power input and output.
- · Do not dissemble the device.
- Transport, use and store the device under the allowed humidity and temperature conditions.

#### About the Manual

- The manual is for reference only. Slight differences might be found between the manual and the product.
- We are not liable for losses incurred due to operating of the product in
   ways that are not in compliance with the manual.
- The manual will be updated according to the latest laws and regulations of related jurisdictions. For detailed information, see the paper User Manual, use our CD-ROM, scan the QR code or visit our official website. The manual is for reference only. Slight differences might be found between the electronic version and the paper version.
- All the designs and software are subject to change without prior written notice. Product updates might result in some differences appearing between the actual product and the manual. Please contact customer service for the latest program and supplementary documentation.
- There might be deviations in the description of the technical data, functions and operations, or errors in the print. If there is any doubt or dispute, we reserve the right of final explanation.
- Upgrade the reader software or try other mainstream reader software if the manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and the company names in the manual are the properties of their respective owners.

 Please visit our website, contact the supplier or customer service if any problems occur while using the device.

 If there is any uncertainty or controversy, we reserve the right of final explanation.

## 05 Legal and Regulatory Information

## **USA Regulatory Compliance**

FCC

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

Attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This product has been tested and found to comply with the limits for a class & digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is orguarantee that Interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to ty to correct the interference to yon or or more of the following measures:

- Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- · Consult the dealer or an experienced radio/TV technician for help.

FCC SDOC Statement can be downloaded from: https://us.dahuasecurity.com/support/notices/

## **RF exposure warning**

#### (Only for the product has RF communication function)

This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and transmitter operating conditions for satelying RF exposure compliance.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.

## Canada Regulatory Compliance ICES-003

This Class B digital apparatus complies with Canadian ICES-003. This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) This device may not cause interference, and

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

### RF exposure warning

## (Only for the product has RF communication function)

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.t.r.p.) is not more than that necessary for successful communication.

The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

# Quick Start Guide Doorbell Wireless Chime

